



JENA COMPANY PROFILE



JENA EXPRESS . Always On Time



www.Jena.sa

#Always_On_Time



ABOUT US:

Operating in KSA since 2020, the main focus of JENA EXPRESS is door-to-door logistics AKA: (Last mile delivery). We particularly specialize in providing innovative services to e-commerce companies. Thus, all decisions and solutions are designed with that in mind; aiming to achieve the best possible level of customer satisfaction on both ends of each and every business transaction.





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Vision & Mission & Values



Vision:

To be one of the top 10 logistics solution companies in KSA within 3 years To have a reliable and wide network of branches and service centers nationwide also We aim to expand our network to the GCC and Middle East in 5 years. In 8 years we plan to have our service provided within the Asian market. We aim to have or brand in the European and Americas markets. Our commitment is to always work on achieving our vision ahead of our targets to maintain our momentum and make our journey better.



Mission:

"The more you share the more your bowl will be plentiful" In our organization we believe in sharing and partnership dedication whereby everyone is a winner Integration and innovation are at the heart of our business philosophy. Focused on our partners' needs, we provide integrated logistics Solutions of outstanding quality and operational excellence.



Values:

We are committed to research and innovation in this field for the purpose of serving our partners better We use our passion and we see this as a journey rather than just a business To employ and support young Saudi men and women and provide franchise opportunities Provide training and business related workshops to enhance the quality of service and grow the business We prioritize solutions that serve the best interest of the environment by depending on technology and biodegradable material used for packaging and shipping We will always be up to date on the latest environmental solutions.

Reasons to Choose us

Exceptional Success Rate



With JENA EXPRESS you will have an incredibly high ESR. JENA'S Average ESR% is over 90%. This in turn means more sales for you.

Fast Cash Transfer



Cash IS KING. We know it and everybody in the field knows it! That is why we have optimized our cash cycle to be as short as possible (one week only).

Easy Pick Up



To make pickups easier and smoother for all our customers, we have developed a system that allows you to choose the time and location that best works for you.



Reasons to Choose us

Leading with Innovation & Dedication.

Delivering operational excellence via dedicated expertise and leading technology.

OWN FLEET

Our impressive national infrastructure is backed up by a modern, efficient vehicle fleet which facilitates the shipping process and delivers guaranteed results.

3 ATTEMPTS FOR DELIVERY

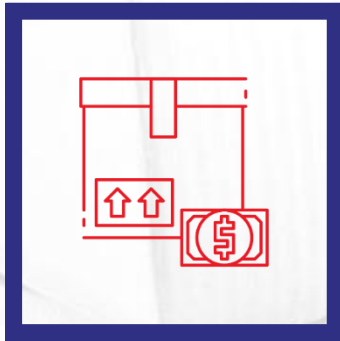
To reduce RTS rate we deliver shipments via three attempts in consecutive days (in case of failed first-attempt delivery)

HIGHLY-TRAINED COURIERS

Our couriers are our soldiers on the front lines, representing our company and yours. That's why we employ the best in the field to make sure they have everything they need to deliver impeccable results.



Our services



PAYMENT SERVICE UPON RECEIPT

Our payment upon receipt service gives you the ability to guarantee shipments arrive to your customers and that payments are collected on time. We offer many payment methods through this process (cash, credit cards), as per customer's need. Transfers are made within a short period, not exceeding five business days.



SPECIAL DELIVERY SERVICE

This service provides a secure and integrated solution for delivering sensitive and high-value items on time. Special delivery service also provides you with several additional features, including additional verification of address authenticity, verification of recipient identity, shipping notifications via private messages, and access reports



SAME DAY DELIVERY SERVICE

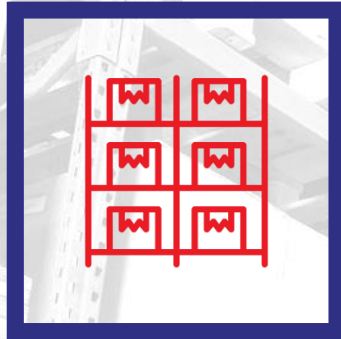
JENA EXPRESS provides fast service for urgent shipments; delivery is made on the same in less than 24hours



SCHEDULED DELIVERY

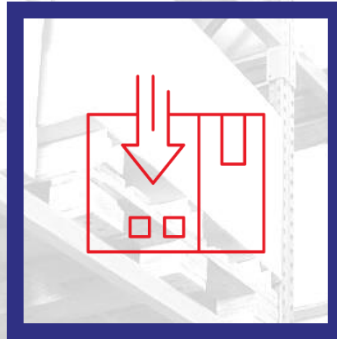
Based on the needs of our customers, they can specify the time of receipt and delivery of the pre-scheduled shipments, which will be delivered on time. This service will provide the appropriate type of vehicle, according to the specifications of the shipments

Our services



SERVICES OF MANAGEMENT OF BUSINESS

JENA EXPRESS provides high-tech systems that enables its customers to manage their warehouses and track their shipments quickly and directly. There are advanced programs in package transport, warehouse management, and follow-up of drivers



PACKING SERVICE

With our packing service, you can store your products in our operations centers; we will pack, ship and provide customer service for these products. This service helps you expand your business, reaching more customers, while giving you the opportunity to focus on more important aspects of your business



STORAGE SERVICE

With our storage services, we can receive your shipments or products and store them in our warehouse and equip you with demand. This provides low cost solutions for storage, while maintaining a high level of quality. This service can help you reduce your costs

Values



Commitment to Client :

At Jena Express, our commitment to work reflects our keenness to satisfy the customer by mastering the quality in the service provided.



Punctuality:

We always strive to meet deadlines to ensure longer relationships with our customers.



Efficiency and Effectiveness:

Speed of delivery and low costs are among the criteria that we always seek in JENA EXPRESS, always working on speedy delivery in implementing the required services, taking into account security and safety standards, with the lowest possible costs for the client.





Work Team :

Excellence in providing transportation and logistics solutions requires continuous investment in the work team, and therefore we focus in JENA on continuous development in building team skills to enhance their current and future performance by providing them with the best work environment and establishing courses and programs to develop their capabilities and skills.



Contact us

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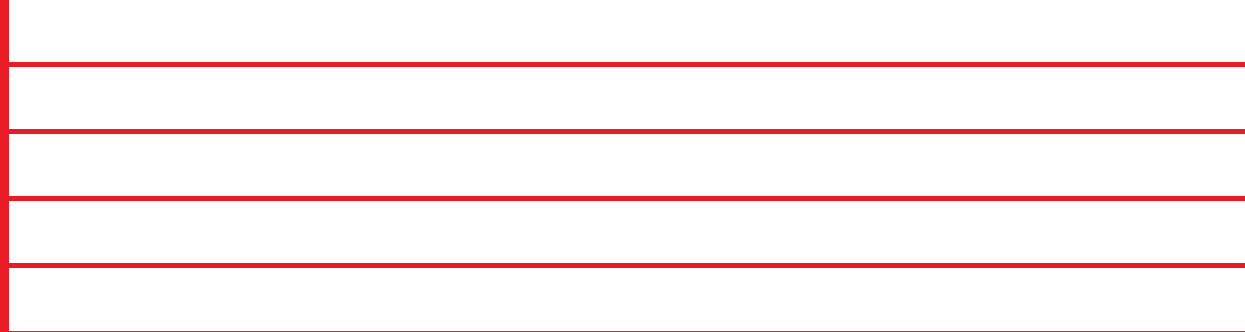


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